## Let us know about your complaint.



Your complaint	
Please continue on a separate sheet if required	
Which of this best describes your complaint? (ple	ease tick)
Disagreement with a decision	Failure to provide a service
Dissatisfaction with IL policy	Standard of service
Failure to follow the appropriate administrative	Treatment by or attitude of a member of staff
process	
Other	
Please specify	
Which Inverclyde Leisure Centre is your complain	nt about? (please tick)
Waterfront Leisure Complex	Indoor Bowling Centre
Greenock Sports Centre	Parks and Pitches
Ravenscraig Activity Centre	Booking office
Boglestone Activities centre	Battery Park
Port Glasgow Swimming Pool	
Gourock Pool and Gym	
Lady Octavia	
Whinhill Golf Course	

## Let us know about your complaint.



Your details

Name

Address	
Address	
Post code	
Phone (home)	
Phone (mobile)	
Email	
Signed	Date

Data Protection: Inverclyde leisure is obliged to comply with current Data Protection Laws and will use this information for the purposes of Public Services Reform (Scotland) Act 2010 and related purposes. Further information can be found at https://www.inverclydeleisure.com/privacy-policy/.

## Send your complaint by email

to: jim.lyon@inverclydeleisure.com

Send your complaint by post to

Jim Lyon Operations Manager Inverclyde leisure Waterfront leisure Complex Greenock Inverclyde PA15 1EW